Wisconsin Public Library Consortium
Technology Collaboration Operations Committee Meeting Notes
April 4, 2023, 11:00 am

ATTENDEES: Keetra Baker (WLS), Meagan Bennett (Bloomer PL), Tim Drexler (SCLS), Bill Herman (DPI), Kerri Hilbelink (SCLS), Pete Hodge (WLS), Alison Hoffman (MLS), Andrew Hoks (SCLS), Karol Kennedy (BLS), Tony Kriskovich (NWLS), John Kronenburg (NFLS), Joe Lawton (OWLS), Walter Leifeld (WRLS), Lori Roholt (IFLS), Rebecca Scherer (MCLS), Kris Schwartz (IFLS), Tou Yan (WRLS), Margie Verheist (MCLS), Hannah Good Zima (NFLS)

GUESTS: Kim Kiesewetter (WiLS)

PROJECT MANAGERS: Jennifer Chamberlain (WiLS), Melody Clark (WiLS)

Meeting started at 11:00 am. J. Chamberlain welcomed new attendees from systems and the group did a brief round of introductions.

1. **Agenda review –** No changes were made to the agenda.

2. **Project Update –EZ Proxy & OCLC responses**
    M. Clark gave a brief update on recent communication from OCLC including these questions. It was shared that several of OCLC's responses were a bit vague and as a response, project managers asked for discounted pricing for just the systems. That information was provided, but it appears that no discounts were given. Project managers asked for systems that currently have the EZ Proxy to share their current pricing in column J of this spreadsheet.

3. **Project Update – Data Dashboard**
    The group reviewed and provided additional feedback/information for a developing Data Dashboard proposal/spec sheet, and discussed next steps with the project.

    This document is meant to be a preliminary overview to help guide the project and to provide information to DPI on the systems' needs. It was asked if the automation /real-time request need was imperative. It was agreed that daily would be ideal, but not necessarily real-time.

    It was noted that it would be important to include data from existing dashboards.

    The group was asked about Technical Specifications. It was noted that hosting implications and size of data would need to be considered. Connections like API and SIP/SIP2 were added.

    It was also suggested that the ability to select specific data/libraries is necessary.

    J. Chamberlain noted that there may be need for an outside consultant as well as reviewed the potential resource available, including DPI.

    It was noted that the group has a lot of data expertise as well as at DPI and WiLS. It was shared that Kim Kieswetter of WiLS is also working on a Data Landscape project for DPI whose results may have some implications for this group's project.

L. Roholt would like to hear from DPI to see how much of this could be accommodated by Tableau.

B. Herman shared that DPI would want to base anything they're doing at DPI on recommendations from the data study that they commissioned WiLS to do. They will be meeting internally to talk through how they roll that study out to their internal staff, then external audiences, with an eye towards implementing data improvements for Wisconsin librarians. They could see LSTA helping to fund some continuing ed around using data (platform agnostic), and potentially opening up something like their sparsity aid funding to allowing collaborative purchases of data tools.

B. Herman will work with DPI to review the spec sheet and then work with project managers to potentially set up a meeting to further discuss the spec sheet and potential project.

4. **Data Studio demo**
   Kim Kiesewetter, WiLS Data Analyst, shared a demonstration of a data dashboard she has designed.

   K. Kiesewetter has been partnering with SWLS on the data landscape project around data related confidence. The project began with a survey that launched last September and then focus groups, whose results were then rolled into a report. A planning team created a pathway for data learning. K. Kiesewetter will be recording a short webinar to review the report and will provide some tools. The intention is to de-duplicate efforts when it comes to library data use.

   One of the recommendations of the report is a data working group to identify what is going on in different data aspects within the state including training and data dashboards.

   K. Kiesewetter shared her dashboard that was originally created in working withs system consulting projects. This now has been opened up as a standalone subscription service from WiLS. The platform is hosted in Looker Studio (formerly Data Studio by Google), and is free. It is easily embedded on a website. K. Kiesewetter works primarily with Excel and Google sheets but it has other capabilities.

   Peer comparison/cohort comparisons are a key feature of the platform. The comparisons are largely based on location and municipal size. Every library in WI is currently in the dashboard as data is taken from DPI's annual reports. This gives the chance for libraries to compare to their peers as well as trends from year-over-year.

   L. Roholt noted that there are a lot of data threads coming together and appreciated the coordination.

5. **New topics**
   a. EO184 and TikTok – how are libraries responding?
      W. Leifeld wanted to hear what other folks/systems are doing for this. What are others doing and how are they prepping? P. Hodge noted that Winnefox is essentially ignoring it as they don't support smartphones or devices and that is what the order is referring to. K. Schwartz noted IFLS is doing the same as Winnefox.

6. **Idea Sharing**

   No items were shared by system technology staff via the [Google form](#). A call for items was shared by project managers via the WPLC announcements list and to all system directors to share with their technology staff.

   - *What technology related problems are you seeing within your library/system?*
   - *Are there any major pain points you have with existing processes/procedures?*

   There were no ideas or problems shared at the meeting.

Next meeting date: July 11, 2023, at 2:00 pm

The meeting ended at: 12:15 pm