Wisconsin Public Library Consortium Digital Library Steering Committee Meeting Notes

April 15, 2021 at 1:00 pm Meeting held online via Zoom

ATTENDEES: Abby Armour (Johnson Creek/BLS), Eric Branske (Hales Corner/MCFLS), Shawn Carlson (Waukesha/BLS), Heidi Cox (McFarland/SCLS), Michael DeVries (Beloit/ALS), Noreen Fish (La Crosse/WRLS), Dominic Frandrup (Antigo/WVLS), Nicole Hardina-Wilhelm (Neenah/WFLS), Sue Heskin (Superior/NWLS), Tina Kakuske (Door County/NLS), Clare Kindt (Brown County/NLS), Lisa Pike (Manitowoc/MCLS), Judy Pinger (Milwaukee/MCFLS), Holly Selwitschka (Kimberly/OWLS) Martha Spangler (Altoona/IFLS), Amy Stormberg (Amery/IFLS), Shannon Urban (Kenosha/KCLS), Molly Warren (Madison/SCLS), Maureen Welch (IFLS), Karina Zidon (Platteville/SWLS)

ABSENT: Annie Bahringer (Hustisford/MLS), Jennifer Loeffel (Franklin/MCFLS), Darcy Mohr (Racine/LLS), Eric Norton (McMillan/SCLS), Kelly Rohde (Mead/MLS)

GUEST: Lynn Huether (MLS)

Project Managers: Melody Clark (WiLS), Sara Gold (WiLS)

- 1. Call to order The meeting was called to order at 1:00 pm
- Review Agenda changes or additions
 There were no additions or changes to the agenda

3. Approval of minutes – February 18, 2021

Motion: Approval of Minutes Moved to approve: J. Pinger Second: A. Stormberg Results: Motion Passes Discussion: Item 7, 3rd point re: change word from "requestioning" to "requesting."

4. Reports: Committees, Workgroups and Project Manager Updates

a. Decisions made between 02/18/2021 and current meeting: None N. Hardina-Wilhelm noted there were no decisions made in between meetings.

b. WPLC Board Report

M. Welch reported the Board met February 23, 2021. The Historical & Local Digital Collections Committee gave the Board a heads up that there was a concern about a quality control analysis tool needed for an LSTA funded newspaper scanning project they are working on and noted they may need to ask the Board for some funds to cover this cost. In March, the Board did an email vote to use about \$3000 of R&D funds for a onetime purchase of the tool needed. Ben Miller of DPI and Kim Kiesewetter of WiLS shared the DPI & Pandemic Use Report at that meeting and provided an overview of the report which is being distributed. The Tech Operations committee had met twice and the Tech Steering Committee was to meet in March. These committees are still working

on process and how they will work together. The Advocacy Workgroup, which was created from the 2020 Collection Development Committee recommendations, is beginning its work to form partnerships to maximize collection sharing. The Board approved the apportionment of 2020 carryover and unbudgeted expenses. Move of the carryover remained in the same budget lines for use this year. In addition, the Board formed the 2022 Budget Committee which has already met and begun the budget process. The Board also established a Bylaws Review workgroup to begin review which is scheduled to be updated and approved in 2022. The Board had discussions on the printing services needed by the Social Media Committee, and planning for the 2021 Annual meeting. The Annual meeting has been scheduled for April 29. Finally, the Board completed the annual review of the Board orientation packet.

c. Selection Committee

S. Gold reported that the Selection Committee has not met since the last Steering Committee meeting in February and their next meeting will be May 13, 2021. The Selection Committee welcomed two new consortium selectors from Bridges and reordered the Duke Classics package. The Advantage Selector Resources are coming along well and will be previewed to the selection committee.

d. Collection Development Committee

It was noted an update will be given as agenda item 5.a.

5. Ongoing Discussion Items

a. Collection Development Committee DRAFT Recommendation

At the last Steering Committee meeting, the group reviewed the draft recommendations and there were no suggestions offered to the Collection Development Committee regarding changes. There was a question about what the buying pool increase would be intended for. The Collection Development Committee added a clarifying statement to the recommendations.

The following clarifying statement was added:

"Allocate the majority of the increase to fulfilling consortium holds to help decrease wait times and increase patron satisfaction. If needed, allocate a small portion, (no more than 15% of the increase) to Juv/ya materials after an in-depth collection analysis has been completed, as recommended."

The group was asked if there were any additional thoughts or feedback for the Collection Development Committee.

The group was also reminded that they wouldn't be voting to approve these until their next meeting in May and were asked if there were any barriers in the current recommendations that would prevent approval.

N. Fish asked what effect the hold redelivery program is having on reducing wait times for materials. Project managers will ask if OverDrive can provide any insight or statistics on this. J. Pinger thanked the group for their work on the recommendations and noted

they were great. It was asked if the recommendations can be shared with systems for feedback and it was noted that yes, the Digital Library Steering Committee is responsible for sharing out the recommendations and getting feedback from their systems on them. It was noted there will be one additional opportunity at the annual meeting on April 29th to discuss the recommendations before they group votes on them at their next meeting in May. S. Heskin asked if the DPI Pandemic Report could be shared with systems at this time. M. Clark noted that DPI still hasn't released it widely, but did give systems permission to share within their systems and libraires.

b. Patron Focus Group

It was noted this is an opportunity to discuss and identify questions for the WPLC Patron Focus Group.

M. Spangler asked if there is a place where patrons can provide anonymous feedback outside of the survey, as some patrons don't like the update to Libby, noting that the footer doesn't include a link to the book currently playing like it used to. It was noted that the support form on the wplc.info site is an option or sending that feedback to project managers or to OverDrive directly is also appropriate. Others noted that they haven't heard any complaints about the update.

6. New Discussion Items

a. WPLC Magazines for 2022

The group was reminded that in December of 2020 the DL Steering Committee discussed adding a magazine collection to the Wisconsin's Digital Library. The reps were surveyed and the majority were interested but did not want to use current buying pool funds. Project managers took this to the interested libraries to pursue as a cooperative purchase that was extended to the entire consortium. Magazines became live in the WPLC collection on February 5, 2021. Pricing for all of WPLC for 2022 is being estimated at \$100,000. To offer and maintain that price, OverDrive would like to do a multi-year deal (2 or 3 years). In the two months that magazines have been available, there have been a total of 39,304 circulations.

During the meeting, M. Clark sent out a short survey to gauge interest in a consortiumwide renewal for 2022. It was noted this is information-gathering only and is not an official vote.



83.3% of members present supported renewing magazines.

Over 55% think the consortium should fund with additional funds, outside the buying pool.



There were several suggestions for funding sources including sponsorship and LSTA funds. A question was asked about state standards for number of magazines/periodicals/newspapers that libraries are required to subscribed to. It was suggested that DPI be consulted directly regarding this.

A question was asked about the new databases that will be available through OverDrive. It was noted that there is no pricing available yet but when it becomes available it will be shared out to the consortium. It was also noted that these will most likely be direct purchases that systems can do through Advantage accounts.

Project managers noted that this discussion will continue at the next meeting with some potential budget options and checkout statistics by system would be provided with the notes of this meeting.

7. Committee information sharing and questions

As of May 10, A. Armour will be the new director for Mukwonago Public Library. J. Pinger shared that Milwaukee PL's contribution to the MCFLS Advantage account has had an amazing return on investment.

8. Next Meeting Date: May 20, 2021 at 1:00 PM

The Annual Membership meeting will be held on online on April 29th at 10:00 am. Registration is required.

Adjournment

Motion to adjourn: T. Kakuske Second: D. Frandrup Results: Motion passed

Meeting Adjourned at 1:52 p.m.