Wisconsin Public Library Consortium
Technology Collaboration Operations Committee Notes
July 7, 2022, at 2:00 pm
via zoom

ATTENDEES: Keetra Baker (WLS), Kerri Hilbelink (SCLS), Andrew Hoks (SCLS), Pete Hodge (WLS), Tony Kriskovich (NWLS), Mellanie Mercier (BLS), Lori Roholt (IFLS), Kris Schwartz (IFLS)

ABSENT: Eric Henry (MCFLS), Bill Herman (DPI), John Kronenburg (NFLS), Walter Leifeld (WRLS), Tou Yan (WRLS)

GUESTS: None

PROJECT MANAGERS: Melody Clark (WiLS)

Meeting started at 2:00 pm

1. **Project Update – Deep Freeze**
   At the last meeting, project lead R. Nitsch recommended that the group pursue a 3-year agreement and get updated pricing from Faronics. R. Nitsch was working on obtaining the updated pricing however, he is now no longer with the Monarch Library System.

   The committee was asked if there was a volunteer to take up this project. It was noted that the benefits of this cooperative purchase are not that big and for some, the quoted prices are higher than what they are paying now and it might be best to just work individually with Faronics. It was suggested that there may be an advantage to pursuing this project but not for anyone at the table. The project was tabled for the time being and in addition, it was suggested that the group look at the membership of the committee.

2. **Project Update – Data Dashboard**
   At the last meeting, it was determined that more research needed to be done and it was important to connect with DPI to understand their interest in this type of project.

   It was reported that B. Herman met with Ben Miller and Melissa Aro, DPI's new library data consultant, to talk about data dashboards for libraries, and DPI's interest in helping to support them. DPI sees the value in providing real-time data to libraries about key indicators of patron use and is interested in supporting or helping to support startup expenses, and developing an initial set of reports. LSTA funds for this could be available as soon as July 1 of 2023. It was also noted that DPI would not be able to use LSTA funding to pay for licensing costs for a dashboard product.

   B. Herman and M. Aro would like to discuss this more with the Technology Operations Committee but were unable to attend this meeting. They do plan to come to the next meeting to further the discussion.

It was asked if there were any concerns or questions. L. Roholt noted MORE is working on their 2023 budget and are looking at Library IQ, a data platform. She noted it looks very promising and IFLS might include it in their 2023 budget. She will reach out to DPI and let them know IFLS' data needs and their potential interest in this new platform to help DPI get a better understanding of systems' needs in preparation for the next Committee meeting.

3. **Project Update – EZ Proxy**
   Project managers and members of the committee met with OCLC reps to better identify the need. Project managers are working to compile information for OCLC to provide an accurate quote. DPI recently sent out a statewide survey to better understand database use and project managers are working with them to compile data from this survey to use for estimates with OCLC.

   It was asked if EZ Proxy can be used for other types of authentications, like 360. It was noted that they do have various authentication solutions, but most likely they wouldn't work for something like 360 where there needs to have individual accounts and authentication to an ILS wouldn't work for that. It doesn't seem to support what they would need for the multi-factor authentication.

4. **Idea Sharing**
   The group was asked if they had any questions, problems or new projects to share or consider.

   K. Schwartz asked the group what they are doing for multi-factor authentication for Office 360 and noted that it will automatically be turned on for everyone on October 1, 2022. P. Hodge has already implemented this but there is an issue with individuals that don't have their own device or multiple people checking one email. He recommends for shared accounts, users authenticate with the nearest landline. Those with no device just have to use a phone near where they check their email. Occasionally they will have to reset an account to pick a different authentication.

   M. Mercier noted that it might not actually be required on October 1st. T. Kriskovich understood that it would start to be enforced on Oct 1st per organization. M. Mercier noted she did turn it on at the individual level for one of their libraries because their cyber security required it. K. Schwartz noted that their license does not have conditional access and noted that on October 1st they will be required to enable security defaults and when that security defaults are enabled, you can no longer do changes at an individual level and multi-factor will be enabled for everyone. K. Schwartz shared the document with the October 1st deadline: CISA Releases Guidance on Switching to Modern Auth in Exchange Online before October 1 | CISA

   Bridges is starting to look at discovery layers and is currently in the research phase. M. Mercier may reach out to IFLS and WVLS. It was noted that NWLS may be a good resource as well.

Next meeting date: October 10, 2022 at 10:00 am