WPLC
Wisconsin Public Library Consortium

2019 WPLC Digital Collections Library Survey

The Wisconsin Public Library Consortium (WPLC) seeks your valued feedback on the collection of materials in Wisconsin's Digital Library. Your input, drawing from your knowledge of patrons, will help guide us as we continue to grow and develop the collection of ebooks, audiobooks, and other digital materials so it is most relevant to Wisconsin library patrons.

The survey will take approximately 15 minutes to complete and will be open through April 15th. If you have any questions, contact wplc-info@wils.org.

We thank you in advance for your time and feedback.

1. Select your library / system:

[▲▼]

Other (please use only if your library does not appear on the list)

[   ]

2. The current buying pool of Wisconsin's Digital Library is $1,150,000. If it were up to you, what percentage of that would you allocate to the following formats?

Ebooks

[   ]

Audiobooks

[   ]

3. Using the slider below, indicate how you would like the WPLC to spend its budget on Wisconsin's Digital Library collection.

Spend all the money on copies of titles already in the collection to fill holds and reduce wait time	Spend equal amounts of money on both	Spend all the money on new titles that are not yet in the collection to increase its scope

4. Do you think the current buying pool amount is too low, too high, or just right for the current collection demand?

- ( ) Too low
- ( ) Too high
- ( ) Just right
- ( ) I don't know

5. Knowing that statewide spending on OverDrive content is 3.8% of the total collection expenditure for all libraries, and Overdrive checkouts account for 6.9% of statewide circulation, how supportive would you be of allocating more of your collection budget to digital materials?
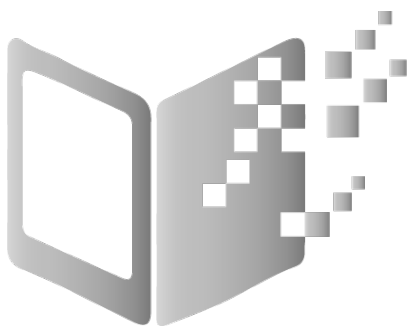
Very unsupportive	Unsupportive	Supportive	Very supportive
( )	( )	( )	( )

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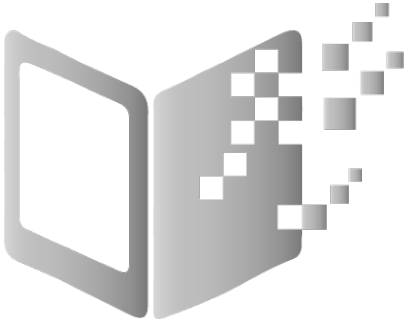
6. In Wisconsin's Digital Library as it exists today, do you feel there are too few or too many ebooks in:

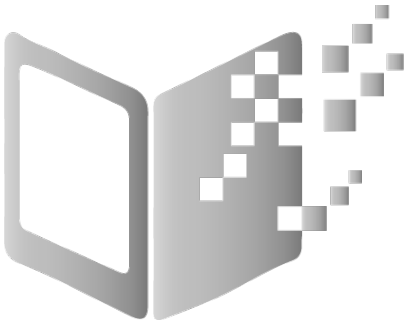|	Too few	Just right	Too many	I don't know
Bestselling Fiction	○	○	○	○
Bestselling Nonfiction	○	○	○	○
Biography / History	○	○	○	○
Business	○	○	○	○
Children's	○	○	○	○
Christian Fiction	○	○	○	○
Cooking	○	○	○	○
Erotica	○	○	○	○
Historical Fiction	○	○	○	○
Hobbies / Crafts	○	○	○	○
Information Technology (IT/computer manuals)	○	○	○	○
Mystery/Thriller	○	○	○	○
Romance	○	○	○	○
SciFi/Fantasy	○	○	○	○
Suspense / Horror	○	○	○	○
Travel	○	○	○	○
Young Adult	○	○	○	○

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7. In Wisconsin's Digital Library as it exists today, do you feel there are too few or too many audiobooks in:

	Too few	Just right	Too many	I don't know
Bestselling Fiction	◯	◯	◯	◯
Bestselling Nonfiction	◯	◯	◯	◯
Biography / History	◯	◯	◯	◯
Business	◯	◯	◯	◯
Children's	◯	◯	◯	◯
Christian Fiction	◯	◯	◯	◯
Cooking	◯	◯	◯	◯
Erotica	◯	◯	◯	◯
Historical Fiction	◯	◯	◯	◯
Hobbies / Crafts	◯	◯	◯	◯
Information Technology (IT/computer manuals)	◯	◯	◯	◯
Mystery/Thriller	◯	◯	◯	◯
Romance	◯	◯	◯	◯
SciFi/Fantasy	◯	◯	◯	◯
Suspense / Horror	◯	◯	◯	◯
Travel	◯	◯	◯	◯
Young Adult	◯	◯	◯	◯

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8. Please share the degree to which you disagree or agree with these statements about Wisconsin's Digital Library's OverDrive collection:

	Strongly disagree	Disagree	Agree	Strongly agree
The titles patrons want are usually in the collection to check out or place a hold on.	○	○	○	○
Patrons are able to get the ebooks and audiobooks they want in a timely manner.	○	○	○	○
The website is easy for patrons to use.	○	○	○	○
The OverDrive app is easy for patrons to use.	○	○	○	○
The Libby app is easy for patrons to use.	○	○	○	○
Patrons can get help with problems using Wisconsin's Digital Library from OverDrive's Help or Libby Help articles if they need it.	○	○	○	○

9. Below is a list of features not currently available in Libby, OverDrive's newest mobile application. If they were available, please share how important each would be to your patrons:

	Not at all important	Not very important	Important	Very important
Compatibility with Kindle tablets	○	○	○	○
Wishlists	○	○	○	○
Recommend titles to Wisconsin's Digital Library to purchase	○	○	○	○
Interface language other than English	○	○	○	○
Read books in landscape view	○	○	○	○
Support in Apple CarPlay	○	○	○	○
Available on Amazon Echo / Google Home	○	○	○	○

10. What other specific features would you like to see added to Libby?

11. How comfortable are you providing support to patrons using OverDrive on the respective platforms?

	Very uncomfortable	Uncomfortable	Comfortable	Very comfortable
Libby	○	○	○	○
OverDrive App	○	○	○	○
OverDrive on desktop or laptop browsers	○	○	○	○

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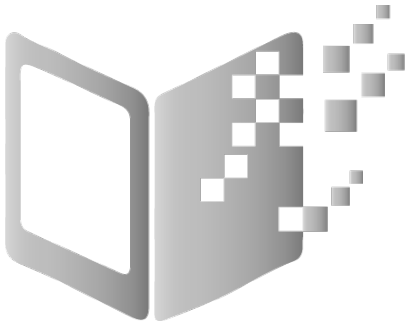### 2019 WPLC Digital Collections Library Survey

Big Reads and Special Collections

12. Does your library and/or community participate in Big Read programs, other than the OverDrive Big Reads?

○ Yes

○ No

○ I don't know

13. If there were collections in Wisconsin's Digital Library supporting the specific interests listed below, how likely would your patrons be to check out titles from those collections?

	Very unlikely	Unlikely	Likely	Very likely
Business and Entrepreneurship	○	○	○	○
Language Learning	○	○	○	○

14. Were you aware of these new collections and resources offered by the WPLC in the last year?

	Yes	No
BiblioBoard Library	○	○
Pressbooks	○	○
The Wisconsin Author Contest	○	○
SELF-e	○	○

15. Have you used or helped patrons use any of these new collections and resources offered by the WPLC in the last year?

	Yes	No
BiblioBoard Library	○	○
Pressbooks	○	○
The Wisconsin Author Contest	○	○
SELF-e	○	○
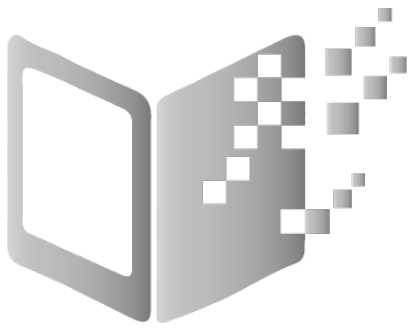
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This concludes the 2019 WPLC Digital Collections Library Survey. Thank you for your time! When you click Done below, you'll be redirected to the WPLC website.